



# Operational Values of His Grace Foundation (HGF)

## 1. Compassion-Driven Service

We operate with empathy, care, and grace, always putting the well-being of children and families at the center of everything we do.

*“We meet families where they are, offering kindness, patience, and unwavering support.”*

## 2. Integrity and Accountability

We uphold the highest standards of honesty and transparency in our decisions, actions, and financial stewardship.

*“We honor the trust placed in us by donors, partners, and the families we serve.”*

## 3. Excellence in Execution

We strive for operational excellence, ensuring that our programs, processes, and services are delivered efficiently and with the highest level of professionalism.

*“We are committed to doing our best, every time, in every task.”*

## 4. Collaboration and Teamwork

We believe in the power of working together—within our organization, with families, healthcare teams, and community partners—to achieve shared goals.

*“Together, we create better outcomes and stronger communities.”*

## 5. Adaptability and Innovation

We embrace change and seek innovative solutions to meet the evolving needs of the families we serve and ensure long-term impact.

*“We remain flexible and proactive in facing challenges and exploring new possibilities.”*



## **6. Be Data-Driven at all times**

We use data to guide decisions, improve efficiency, and ensure accountability. By tracking key metrics and outcomes, we maximize the impact of our programs, drive transparency, and foster innovation to better serve the families and community we support.

*"Data is the compass that turns information into insight."*

## **7. Stewardship of Resources**

We are dedicated to using our financial and operational resources responsibly to maximize our impact and sustain our mission.

*"We make every dollar count in support of the children and families we serve."*

## **8. Mission-Driven Leadership**

Our actions are aligned with our mission to provide holistic support to pediatric BMT patients and their families, inspiring others to join us in making a meaningful difference.

*"Our work reflects our heart for service, leadership, and love in action."*